

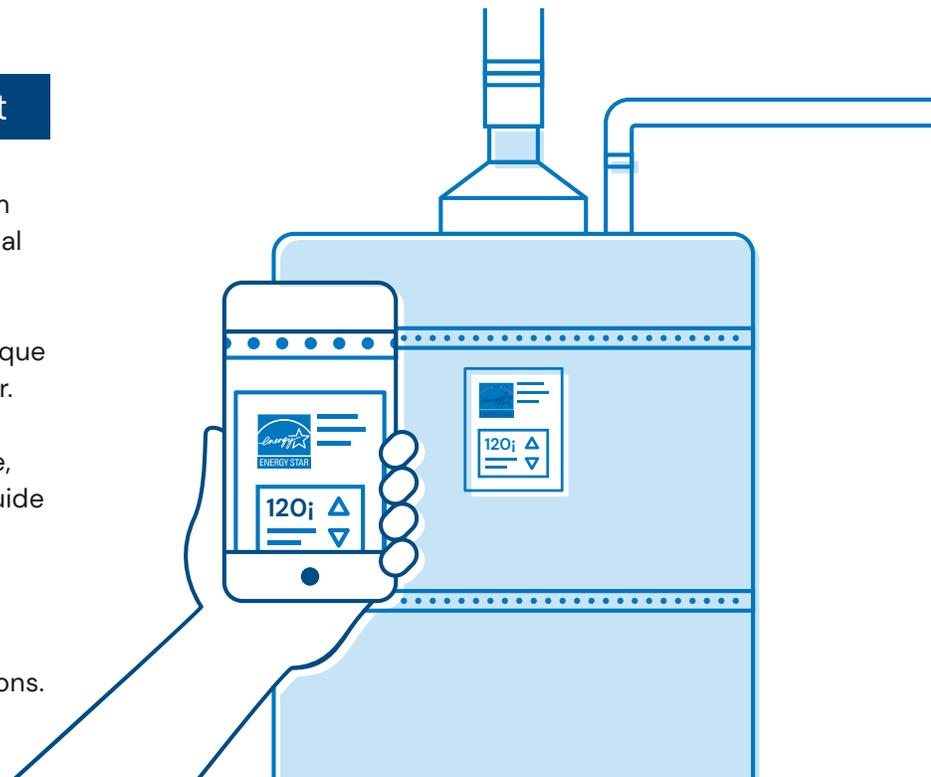
# Our Home Energy Evaluations have gone virtual.



Now you can get one of our professional Home Energy Evaluations right from your smartphone. Convenient and safe, virtual evaluations let you schedule a guided walkthrough of your home with a Home Energy Advisor. Using Augmented Reality (AR) technology, your Home Energy Advisor will evaluate your home, collect all the information needed for your custom eScore™ report and make energy-saving recommendations.

## 4 easy steps to get your report

1. Call 855-237-2673 or visit [EnergyRight.com](https://EnergyRight.com) to check eligibility and schedule your virtual Home Energy Evaluation.
2. Log in at your appointment time with a unique URL from your virtual Home Energy Advisor.
3. Using AR technology and your smartphone, your Home Energy Advisor will remotely guide you on a walkthrough of your home.
4. Receive your eScore™ report with your home's energy efficiency ranking and customized energy-saving recommendations.



# Everything you need to know about virtual Home Energy Evaluations

## Who's eligible to participate?

Virtual Home Energy Evaluations are open to all residential customers of participating local power companies, including homeowners, landlords and tenants of qualifying single-family residences in the Tennessee Valley. Not sure if that's you? Give us a call at 855-237-2673 or visit [EnergyRight.com](http://EnergyRight.com).

## How does a virtual Home Energy Evaluation work?

All you need is a smartphone and a WiFi connection, and our Home Energy Advisors will guide you through the rest. At your scheduled time, you'll log in through a unique-to-you URL hosted by Stream. After allowing Stream access to your camera and microphone (the same way you would Facebook or Zoom), you'll be connected to your virtual Home Energy Advisor. You'll walk your advisor around your home while they ask you questions about your home's energy efficiency. You stay in full control of the experience. That means you can pause your audio or video at any time if there are parts of your home you don't want your advisor to have virtual access to.

## What does a Home Energy Advisor evaluate?

During your virtual Home Energy Evaluation, your advisor looks at 10 different areas:



Air sealing



Attic insulation



HVAC



Duct sealing



Windows and doors



Electric water heater



Wall insulation



Appliances/ electronics



Lighting



Refrigerator

## What happens after the Evaluation?

After your virtual evaluation, you'll receive your home's eScore, ranking your home's energy efficiency on a scale of 1-10. You'll also get your eScore report with customized and prioritized recommendations for ways to improve your home's energy efficiency. Over the next year, your advisor will follow up to make sure you have everything you need to improve your home's energy efficiency, including access to our Quality Contractor Network (QCN) where you can hire TVA-approved contractors to complete your home energy upgrades. Plus, financing for home energy upgrades is available in most areas. Want to learn more about the QCN? Visit [EnergyRight.com](http://EnergyRight.com).

Some fees may apply. Check with your local power company for more information.